

# Introduction Nebula Cloud Console (NCC)

Nebula Cloud Console (NCC) is a cloud management platform that gives you the freedom to adjust your cloud performance according to your business needs. The advancement of cloud computing is getting faster. As it rapidly grows, it requires extensive knowledge and expertise to manage the cloud's benefit to the highest, that's where NCC comes with the ability to make your cloud management experience as easy as moving a finger with its range of key features.

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## Integrated Notification & Alarm Center

This feature helps keep you updated so you can act quickly. By getting notifications for each account and monitoring changes through your dashboard, you'll always know what's happening in your cloud environment. This way, you can respond to any issues promptly and keep everything running smoothly.

### Benefits of Integrated Notification & Alarm Center

**Unlimited Alarms:** With the ability to create as many alerts as you need, you can monitor your cloud resources more effectively. This will help you catch any issues early on.

**Two Alarms: Capacity and Budget:** Customize your alerts to cover capacity and budget. This means you'll receive notifications about how much of your resources you're using and how your spending is tracking, keeping you well-informed and in control.

**Centralized Notifications:** All your updates will appear directly on your dashboard. This centralized system ensures you're always aware of significant changes and developments without checking multiple places.

## Cloud Centralized Billing

This centralized billing management system simplifies managing your budget across multiple accounts. With this feature, you can easily track and monitor your spending in real-time, categorize your expenses, and set up budget alarm notifications that alert you when you're nearing your spending limits.

### Benefits of Cloud Centralized Billing

**Billing monitoring:** See all your cloud services in one place, which helps you understand and manage your usage better.

**Budget Customization:** Budget customization gives you control over your spending by letting you set personalized spending limits for various cloud services or accounts.

**Budget Alarm:** Budget alarms are designed to keep you updated about your spending. When you approach or exceed the spending limits you've set, you'll receive timely notifications. These alerts can be customized based on your preferences.

## Single Dashboard for Cloud Health Check

This feature gives you a detailed overview of how your cloud service is performing and being used. It provides information on the status of your resources, how well they're working and how they're being utilized. This helps you closely monitor everything and understand the data better. You can use these insights to make your system run more smoothly and improve your applications.

### Benefits of Single Dashboard for Cloud Health Check

**Show Parameter:** You can improve performance by gaining comprehensive visibility across all your services with the guidance of our experts.

**Real-time Visualization:** You will have real-time visualization to stay updated on the latest developments and receive immediate support to address any issues promptly.

**Performance Optimization:** Gain valuable insights into your cloud infrastructure's performance and usage patterns, enabling targeted optimization strategies to maximize efficiency and resource utilization.

## Single Dashboard untuk Support Ticket

We offer two types of maintenance services to keep your systems running smoothly. Preventive maintenance focuses on finding and fixing potential issues before they cause problems. If issues arise, the corrective maintenance is designed to resolve them quickly and minimize downtime.

In addition, for any technical support, billing questions, or to learn more about the services, you can easily submit and track support tickets using a user-friendly Single Dashboard. This central platform ensures that your requests are managed efficiently and that you receive timely updates on the status of your inquiries.

### Benefits of Single Dashboard untuk Support Ticket

**Unlimited ticket:** With this benefit, you can submit as many support tickets as you need. There's no limit, so you can always get the help you need without worrying about running out of submissions.

**Four Categories of Support Tickets:** Receive assistance across four categories: technical, services, accounts, and billing issues. We're ready to help you with every step of your support experience.

**SLA Advance 24/7:** We don't just provide support; we ensure you're continuously protected. Our advanced 24/7 means we have systems to monitor your environment around the clock.

## Managing Multiple Accounts

Manage all your AWS accounts with ease using a powerful and user-friendly dashboard. This helps boost your business's efficiency by simplifying resource management, managing costs, and monitoring security across all your AWS accounts.

### Benefits of Managing Multiple Accounts

**Unlimited Accounts:** Explore endless possibilities with the ability to monitor multiple cloud accounts, allowing for effective management of your entire cloud environment.

**Security:** This ensures the protection of your cloud environment and provides access only to authorized individuals.

**Multiview Dashboard:** Access a centralized dashboard designed to simplify the monitoring and analysis of various services from one place, providing an overview of your entire cloud infrastructure.

## Cost Management Center

Explore our user-friendly dashboard, which transforms cost and usage data into easily comprehensible visualizations. With our forecasting, you can discover patterns, monitor your expenses, and obtain a clear view of your costs.

### Benefits of Cost Management Center

**Cost and Usage Visualization:** Understand and manage your AWS expenses easily with visual-like graphs. The Cost Management Center simplifies analyzing complex data, making it easier to see where your cost is going and how your services are being used.

**Multi-Account Management:** If you manage multiple AWS accounts, it can monitor costs and usage across all accounts. This feature saves time and effort by allowing you to view everything in one place.

**Reports and Analysis:** You can gain comprehensive insights into your spending patterns and improve the analysis of your AWS budget.

## Backup Management

NCC Backup Management makes it easy to create backup strategies, schedule backups, configure backup settings, and select AWS resources for backup. You can back up multiple accounts from a single console, ensuring the secure protection of your data and the ability to restore it whenever needed.

### Benefits of Backup Management

**Centralized Backup Management:** Manage all your backups from a single dashboard, making the process simpler and more organized. Your data is securely stored, so you can quickly restore it whenever needed.

**Automated Backups:** Set up backup plans that run automatically based on your schedule. You can decide how often backups should happen, how long to keep the backups, and what specific data or resources should be included. This automation saves time and ensures that your important data is always protected without requiring constant manual input.

**Flexible Backup Options:** Choose what you want to back up to fit your business needs. Whether it's AWS resources like computing power, storage, or databases, you have the flexibility to back up the data that matters most to your operations. This adaptability ensures that your business stays resilient.

## Opening Ticket via Whatsapp

Utilizing the user-friendly and accessible through our dedicated WhatsApp support service. Our team is ready to provide you with fast assistance, ensuring that you receive expert guidance with timely responses.

### Benefits of Ease of Opening Ticket via Whatsapp

**Real-Time Communication:** You can enjoy messaging with our support team, which is available 24/7. This means you will receive faster responses and more efficient help.

**Personalized Assistance:** Use WhatsApp to handle multiple requests at once. Whether you need to open AWS tickets, report issues, or ask for help or advice, we're here to assist you promptly.

**Easily Accessible:** WhatsApp is user-friendly and widely accessible, so you can get support anytime.